



Refund Policy

Link4MED FEE

Cancellations must be received by Link4MED in writing by email.

If you cancel your treatment at least (16) days prior to the scheduled date for your procedure, Link4MED will refund HUNDRED PERCENT (100%) of the price regarding medical tourism facilitator services, after we deduct (if any) additional expenses* incurred by Link4MED.

If you cancel your treatment within (15) days prior to the scheduled date for your procedure Link4MED will refund FIFTY PERCENT (50%) of the price regarding medical tourism facilitator services, after we deduct (if any) additional expenses* incurred by Link4MED.

Please check with the selected hospital about their refund policy regarding medical services fee.

* additional expenses: any medical tourism assistance that involves leaving a deposit

PROCEDURE CANCELLATION BY DOCTORS POLICY

If you arrive for treatment and the Doctor decides, for your health and safety, not to attempt or complete your treatment, you will be responsible for all expenses including but not limited to, transportation costs, hotel stay costs, lab fees, etc., incurred as a result of the cancellation. Link4MED fee, in this case is non-refundable.

If you cancel your treatment, Link4MED fee can always be applied to the rescheduled treatment, or a different treatment with the same Doctor.

Please check with the selected hospital about their refund policy regarding medical services fee, if this is the case.

OVERPAYMENT

If you have made a payment, and it has been found that an overpayment or duplicate payment has been made, Link4MED will issue a refund to the original bank account used to make the initial payment. All credit refund request must be made by contacting Link4MED.

Link4Med

Puškinova 9a
21000, Novi Sad
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office@link4med.com
www.link4med.com

DEATH / SERIOUS ILLNESS

Any cancellation that is the result of a death or serious illness will be handled on case by case basis.

CREDIT & DEBIT CARD POLICY

All credit card and debit card processing fees charged are non-refundable at any time.

Please allow 7 days for the processing of all refunds to be issued.

Thank you for choosing Link4MED.

DISCLAIMER

By making payment to Link4MED, you understand that Link4MED is a medical tourism company that works independently, facilitating the obtaining of medical services provided by healthcare professionals who are not employed by Link4MED. Reliance on any information or referral by Link4MED is your sole responsibility and Link4MED assumes no liability or responsibility for the advice, services, and opinions provided. Neither Link4MED nor any of its employees provide medical advice or medical service or endorse or select any healthcare providers. Link4MED is only responsible for the coordination of services that are not medically related.

Any information provided by Link4MED to you does not constitute medical advice and does not create a physician-patient relationship.

Contact Us

If you have any questions about our refund policy, you can contact us via:

office@link4med.com

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